



Newsletter

(603) 753-4466

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Surge Protectors – Safe or Not?

Have you checked your surge protectors?

Masse Electrical Contractors

As we approach the upcoming spring it's time to start thinking about yard clean-up and determining the damage made by our winter ice storms. Thankfully the cold temperatures are drifting away and the warmer, longer days are here. We ask that before you head outside to start planning your next garden area, you take a few moments to walk through your home and check your surge protectors. Many fires and appliance damage are caused by older surge suppressors. These suppressors are only designed to absorb minimal surges. When they have absorbed all they can, they then become simply extension cords. Heat can build up inside these "protectors" causing a breakdown inside and can potentially start fires. If you have not replaced your protectors for quite a while, take a few minutes to inspect them for any signs of breakdown. Not sure what to look for? Please give the office and call and we can walk you through it.

What's New with the Code

What the average homeowner can expect

Tamper Proof receptacles and arc fault breakers are the most talked about portion of the new code. No need to worry, your house is up to code even if you don't have the new receptacles and your breakers haven't been changed. What this new code means is that any new construction must be done using the newer receptacles and all breakers in the panel must be arc fault. The purpose of this new code is simply to ensure safety for any small children in homes that may not have receptacle covers installed. It has been determined that the prongs on the covers have the potential to break off inside the receptacle rendering the receptacle unusable. They also ensure that no item can be placed in the receptacle accidentally and possibly cause an injury. Can you change your receptacles to the new tamper proof type, absolutely! We can help you determine the best course of action with little to no interruption to your daily living. Arc fault breakers provide an extra level of safety by de-energizing a circuit that has any sign power surge or disruption.

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What's New At Masse Electrical..

Not unlike most companies in today's economy Masse Electrical is changing the way we do business to ensure that when you call, your favorite electrician is available to you. We are happy to report that to date we still have the same wonderful electricians you have come to know and trust. In an effort to maintain their employment we are reaching out to all of our customers with some money saving opportunities. Most of you are familiar with our 10 day discount offer, but here are some of the newer opportunities we have in process:

Gift Certificates

These gift certificates will be given to each customer at the end of your service call. They entitle the bearer to a 5% discount on their first service call and as a way of saying thank you to our existing customers; we will credit your account with the same amount your new referral receives. There is no limit to the amount of credit your account can receive. Simply have the coupon returned to us with your name added to the certificate on the "from" line when your referral pays their bill.

Electrical Service Agreement

The details of this new program will be released very soon but here's a sneak peek:

Bad winters with lots of snow and ice can cause damage to your service entrance cable. Snow plows rumbling down the road can cause vibrations in your home that can loosen the connections of your breakers and wiring. Our service plan is geared toward saving you hundreds of dollars in service calls for intermittent power loss throughout your home. We will inspect your service entrance cable, tighten all breakers and neutrals in the panel, check receptacles for polarity and check all devices in your home to be sure they are securely attached in the box. We will also change the batteries in your smoke detectors & inspect your ceiling fans for safety and balance.

As a participant in our program you will also receive the following benefits:

Top priority when placing any request for work, an automatic discount of 5% off our service rates and our one hour minimum will be reduced to 1/2 hour minimum.

The program is also available for gifting. Need a different or unusual house warming gift? Why not try giving the gift of safety?

Generator Maintenance Program

Perhaps you received our mailing announcing our new generator maintenance program. With this past winter still fresh in our minds it's a great time to get your generator serviced and ready for the upcoming thunderstorm season. Don't have a generator? We can quote a generator that's right for your home. Give us a call we'll stop by and discuss your power needs and give you an estimate to install your generator.

Our maintenance program consists of an oil change, new air filter & spark plug and a testing process to be sure it's ready when you need it. Even if we didn't install your generator, we can still maintain it for you.

The Don't Forget Section:

- Roof leaks that have penetrated through to your ceilings and walls may have disrupted your electrical items. If you have experienced a roof leak we can inspect your electrical items to ensure your safety.
- Tree limbs on power lines are dangerous. If you have residual effects from winter storms that have left branches hanging from your overhead line, contact your power company to have them removed.
- Visually inspect all extension cords for any discoloration at the connection point. Black indicates arching which can directly affect the cords safety. Please consider replacing any cords that have signs of arching.

STRANGE BUT TRUE

In Cleveland OH it is illegal to catch mice without a hunting license

The word TYPEWRITER is the longest word that can be made using only one row of the keyboard

The symbol of the "pound" key (#) is called an octothorpe

Deborah Winger was the voice of E.T.

In England the Speaker of the House is not allowed to speak.

A car uses 1.6 ounces of gas idling for one minute

A "jiffy" is an actual unit of time for 1/100th of a second

The longest recorded flight of a chicken is 13 seconds

Every time you lick a stamp you are consuming 1/10th of a calorie

A quarter has 119 grooves around it and a dime has 118 grooves

Recycling one glass jar saves enough energy to watch T.V. for 3 hours.

Chewing gum while peeling onions will keep you from crying.

Of all the words in the English language, "set" has the most meanings.

In Utah, birds have the right of way on any public highway



DID YOU KNOW?:

Some residences have ungrounded services. This can lead to damage to your appliances and equipment and increase risk of shock from any metal items on appliances.

Two prong outlets are ungrounded receptacles again causing potential for the same type of damages as an ungrounded service. Consider upgrading your wiring & receptacles.

Removing lamps from fluorescent fixtures to reduce lighting shortens the life of the ballast as the ballast is designed to work with all the lamps in place. Energy savings are erased by the cost of the ballast replacement.

Low voltage lighting uses the same amount of energy of traditional lighting. The only difference is that low voltage runs hotter through the transformer.

Knob & Tube wiring can be grounds for dismissal of your home owner's insurance policy if the insurance company inspects your home.

A generator without a properly installed transfer switch can backfeed to the utility lines causing serious injury or even death to utility workers trying to restore your power.

Installing a timer on your bath fan can save money by reducing the risk of the light/fan being left on by the hurried individual.

Lukewarm water and a spike in your utility bill could indicate the failure of one of the elements in your water heater.

Programmable thermostats are available for savings on heat and electricity. These should only be installed by qualified individuals.

Attic fans can cool your home in the summer by releasing the warm air trapped in the attic.

WAYS WE GIVE BACK

Masse Electrical Contractors is proud to announce that we have been approved by the Bureau of Veterans Affairs as a training facility for Electrical Apprentices. What this means is our current or future employees who are National Guardsmen/women or any other form of Military can qualify for GI Bill funding for their school and training.

Masse Electrical is the proud sponsor of a girl's softball team thru Northeast Little League. We are also a sponsor of a girl's indoor soccer team. We also sponsor a mini-sprint car C&C Racing. We are also a proud supporter of The Cat Fanciers Federation a not for profit feline registry promoting healthy living for felines.

We are also proud sponsors of Boscawen's Officer Phil program that teaches safety to Boscawen's school age children

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ADDRESS CORRECTION REQUESTED

Can you answer yes to any of the following questions?:

- Have you experienced any intermittent power loss?
- Do you have lights that flicker?
- Do you have a switch that works "most of the time"?
- Do you get shocked when touching your washing machine or any other appliance?
- Do you have to reset a GFCI regularly?
- Do your breakers trip if you use your toaster and microwave at the same time?

If you answered yes to one or more of these questions we can help. Call our office to schedule a service inspection or read about our exciting new service program that will erase these problems for good.

